



# Microsoft Exchange services and solutions

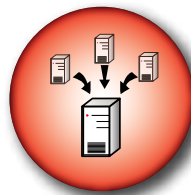
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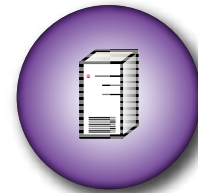
How do you ensure the best value and performance from Exchange?



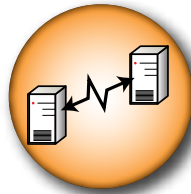
Server  
Healthcheck



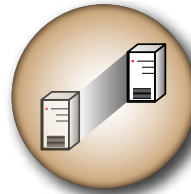
Server  
Consolidation



Migration to  
latest version



Remote Technical  
Support



Upgrade to  
latest version

Your collaboration platform needs to be reliable.

It also needs to take advantage of the latest technology to improve your working practices.

You need an experienced team who will provide assistance on-demand or even manage your systems.

Microsoft collaboration software from Applicable provides the right team for you, whether it's a single engagement or on an ongoing basis.

## Microsoft Exchange 2007 needs industry-leading experience to get the most from it.

To benefit from all of the features in this release, you need an experienced business partner you can trust. Contact us today to start benefiting from our experience with the Microsoft collaboration family.

Applicable have the experience, skills and tools to ensure your Exchange environment is always at peak performance and supports your business 24/7.

"The technical people, without exception, are very good. We worked with a team of five people from Applicable on this project, combining their technical knowledge and experience to develop the right solution for our business."

Dr Peter Pang  
European Technical Support Manager, NEC Europe

## How to buy Microsoft products from Applicable

Applicable's licensing specialist has comprehensive experience of the Microsoft product portfolio. This knowledge enables us to save money for our customers, by reviewing their existing license details and comparing them to more efficient licensing models.

Whether you have an established enterprise agreement, or you're looking to establish a new contract, we can help.

To make sure you're getting the best value from your Microsoft licenses call Karen to discuss your requirements on 0115 977 0061.

## Support 24/7 and host

**Our Service Desk supports global estates 24/7 and can ensure the highest availability and reliability for your infrastructure.**

**Pay-as-you-go support and incident-based** - you call when you need us: ultimate flexibility. Whether it's an extremely complex issue, or if you need holiday cover, our experts are always there on the phone.

**Comprehensive support and monitoring** - Depending upon your needs, it may be more appropriate to ask us to monitor, manage or host your Exchange servers.

**Remote monitoring and management** - Your Exchange servers stay where they are. Our bespoke tools monitor your estate 24/7. This ensures the highest availability. Problems are resolved before they impact your business. Our tools keep your servers optimised at all times.

**Hosted Exchange email** - if you want a service that 'just works' this is ideal for you. Our servers are located in Class 1 data centers around the world, giving you access to the ultimate in messaging reliability and performance.

**Exchange archiving** - Applicable partner with industry-leading archiving vendors. This keeps you compliant with relevant legislation and can help you migrate from old email system.

The logo for Riverbed, featuring the word "riverbed" in a lowercase, orange, sans-serif font. A small registered trademark symbol (TM) is located at the top right of the word.

## Exchange WAN connectivity problems?

**WAN acceleration with Riverbed solves them.**

If your remote or mobile users are suffering due to poor WAN performance, or you have backups overrunning their time-slots, we have a solution.

Riverbed is an industry-leading WAN acceleration solution, already deployed in thousands of sites around the world. Applicable has the skills to enable your implementation to get your remote and mobile Exchange users back up to speed.

**Whatever your corporate topology we can provide the solution to your requirements.**

**Upgrades** – If you're on a legacy Exchange platform you know the problems this can cause. Our consultants have the skills to move you to a current platform with minimal disruption to your day to day business.

**Migrations to Exchange** – If your current collaboration tools don't fit your organisation it's likely your staff productivity is being damaged. Sometimes the only solution is to move to tools that provide a better foundation for collaboration. Applicable offer an independent, highly informed review and migration service for organisations currently using Groupwise, or IBM Lotus Domino.

**Proof of concept implementations** – Use our labs to discover and resolve issues prior to going live across your enterprise.

**Exchange healthcheck and audit** – Our review gets your server estate fit for migration to Exchange 2007. Whatever email system you're on now a complete professional review of your server estate ensure you can move forward. Any future decisions can be made in confidence, knowing your platform is configured for optimum performance.

**Unrivalled depth of skills** – Our infrastructure-level experience enables us to offer a complete solution. From internetworking expertise, including IP and Active Directory architecture to industry leading WAN optimisation solutions that make the most of your existing bandwidth.

**Why not extend your collaboration environment to improve productivity within your organisation?**



Microsoft Office SharePoint Server 2007 is an integrated platform that can help improve organisational effectiveness by providing comprehensive content management and enterprise search.

It can be used to streamline business processes and facilitates information sharing across corporate and geographical boundaries for better collaboration. Office SharePoint Server 2007 supports a wide range of intranet, extranet, and Web applications across an organisation within one integrated platform.

Using SharePoint can bring together the data from a range of disparate systems, presenting it coherently and in ways that add new business value to line-of-business applications.



Office Communicator 2007 is a unified communications client that facilitates improved productivity by enabling easy communication with others, in different locations or time zones.

A range of different communication options are available; instant messaging (IM), voice, and video. There is seamless integration across the 2007 Microsoft Office system and beyond. This gives information workers many different ways to communicate via a consistent and intuitive user experience.



DEVELOPING VALUED AND TRUSTED PARTNERSHIPS SINCE 1999.

Applicable has developed and delivered a range of business solutions to a wide cross section of enterprises. Our expertise and approach helps us develop valued and trusted partnerships with clients and technology partners alike. Our customers benefit from the many accreditations we have qualified for. These serve to underpin our commitment to delivering the right level of skills and experience to your projects, and to the quality of service delivery.



Security Solutions  
Information Worker Solutions  
Networking Infrastructure Solutions  
Advanced Infrastructure Solutions

As a Microsoft Gold Partner, Applicable holds four competencies in the Microsoft Partner programme, all closely related to messaging and collaboration solutions provision



IBM Lotus software  
IBM DB2 Information Management Software  
IBM WebSphere software

Applicable's IBM Premier Business Partner status reflects a commitment to the IBM Software product range. Applicable manages thousands of Domino mailboxes for customers. Maintaining Premier Partner status ensures we remain at the forefront of IBM collaboration technologies, including both IBM Lotus applications and WebSphere Portal.

Delivering technology solutions with



Having delivered services to BT Global Services for many years enables Applicable to display the 'Delivering Technology Solutions With BT' logo. This highlights a commitment to working with BT Global Services to deliver a wide variety of services, ranging from hosted IBM collaboration solutions and professional services, Microsoft Exchange and collaboration solutions and IBM WebSphere hosting and support.

CISCO SYSTEMS



Registered Partner

Many Applicable customers host implementations in data centre facilities; whether that is the customer's own data centres, IBM or BT data centres, or Applicable's facility in Global Switch in London. Complex implementations in remote locations demand the highest level of communications support. Applicable's team of highly trained and qualified Cisco engineers complete implementations and provide 24x7 support cover for our networks. Applicable has Registered Partner accreditation from Cisco, with Security VPN/Firewall Express Specialization.



Alliance Member

As a BlackBerry Alliance Partner, we deliver high-value, hosted solutions at keen prices to ensure the best support for our BlackBerry users whether the server is hosted with us or on their own site.

Applicable for Domino and Exchange Professional Services - WebSphere Portal Services - Email Archiving - 24x7 Monitoring and Technical Support - O/S Support - Blackberry Hosting - CISCO Consultancy.

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