

# Hosted Microsoft Exchange

## Delivering 24x7

Organisations rely on email as an intrinsic part of daily operations, so full-function business critical email has to be a true 24x7 service. Hosted Microsoft Exchange from Applicable helps you meet ever more demanding user expectations whilst driving down the cost of ownership. Applicable specialises in providing hosting and management for Microsoft Exchange, delivering the highest levels of availability, support and customer service and providing always-on services hosted in world class data centres from BT

### Meeting your requirements

Organisations need to exploit the full functions of Microsoft Exchange 2010 to deliver resilient and scalable, messaging services to their users. Applicable's private cloud hosted service delivers Microsoft Exchange to meet today's requirements, combining best-in-class performance and customer service with the power to integrate into on-premise applications or to extend out to the public cloud whenever you need.



Applicable's track record and reputation is second to none, and our people are not only vendor certified, but the company has been delivering hosted email and collaboration systems to enterprise organisations for more than a decade.

Our support engineers take the responsibility for running Exchange operations all day, every day

Delivering effective Microsoft Exchange services that meet the business requirements at the lowest TCO is more relevant than ever in the current economic environment. Senior management and C level executives are demanding reductions in costs as well as continued improvements in service.

Hosted Exchange from Applicable takes advantage of our breadth and depth of expertise in Exchange and messaging, providing Microsoft Exchange services at a compelling cost, underwritten with enterprise class SLAs.

### Choices

Choose our Hosted Exchange service to deliver fully featured Microsoft Exchange to your organisation, supported by a seasoned enterprise service provider.



Define Your Requirements:

- Mobile email – Windows ActiveSync and/or BlackBerry
- Resilience – single or dual data centre, up to 99.99% SLA
- Email storage – mailbox, archive, journaling, compliance
- Integration – full or partial Active Directory (AD) connectivity
- Perimeter security – existing, cloud, or custom service
- Deployment options – fully hosted, hybrid with on-premise or public cloud

You can extend your Exchange service at any time to include Microsoft Lync 2010, Microsoft SharePoint 2010 or other leading business productivity software.

### Migration

Applicable will work with you to ensure a streamlined transition from your existing service. We'll cover all the angles – whether you are simply moving from an existing on-premise system, combining with a version upgrade, or moving from a competitive technology. The transition is a key part of the service, and we have extensive experience in delivering complex migration projects with minimal service disruption.

### Pricing

Dedicated Hosted Exchange can start from less than £5 per user per month, depending on the required configuration.



## Specialist service provider

Applicable provides dedicated service desks in the UK and Australia with Network Operations Centres (NOCs) in multiple data centres across the world. Our always-on approach to IT ensures you will get the maximum availability from your investment in Exchange 2010 and other Microsoft collaboration systems.

When you contact our service desk, at anytime, 24x7, you can be confident that you will engage directly with an experienced analyst who will be familiar with you as a customer, and all the services that we provide to you.

## How it works

Applicable will provide hosted and managed Microsoft Exchange services based on Microsoft Exchange 2010 Server, hosted in one or more BT data centres. Users will have access to all the functionality of Exchange integrated into their own AD.

We build the environment in your AD so you can use all the tools you use today to add, move and delete users. Alternatively, we'll be happy to take care of that for you. We will monitor and manage your environment around the clock to ensure your service is always-on, offering up to a 99.99% commitment for service availability (depending on the options selected).

Access is offered via VPN and private connectivity through any supported WAN technology. Applicable manages the infrastructure including application servers and the Microsoft AD Global Catalogue servers that support Microsoft Exchange.

We will meet with you to discuss all the parameters you would like to configure in the Exchange environment, such as signature policies, retention policies, message size, quotas, mailbox sizes; in fact every configurable option.

We build the environment based on our scalable virtual platform that not only allows us to get customers up and running quickly but also allows us to flex the service to meet your changing business needs.

Our customers have access to the Applicable service desk by telephone, email and a web interface as well a Technical Account Manager familiar with the service and how the organisation operates. We provide monthly service stats, and underpin the service with a set of committed SLAs.

Applicable supports the migration to the service, and we can deploy and manage any interim requirements and infrastructure required to support co-existence with an existing solution.

## Scalable solution

Scaling the service to meet the requirements of increased user numbers or increased storage requirements is our responsibility. Our customers are liberated from capacity planning, and can at last focus on maximising the benefit of Microsoft Exchange in their organisation.

## Contact us

Call us on 0800 073 0312 or email [sales@applicable.com](mailto:sales@applicable.com) to discuss your requirements, and make delivering Exchange 2010 for your organisation our responsibility.

KEY FEATURES	
	Predictable, per user, per month pricing
	Hosted in BT data centres in the UK, US and Asia Pacific
	Full function Microsoft Exchange 2010
	Full mobile support, including ActiveSync smartphone
	Optional BlackBerry Enterprise Server
	Telephone, email and web access direct to service desk staff
	Data located in your preferred geography
	True 24x7 management and support
	Experienced, specialist service provider

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Delivering technology solutions with

